

Privacy Policy

MUZIK411 STUDIOS LLC

muzik411studios.com | Prepared November 9, 2026

REVIEW DRAFT / EFFECTIVE AFTER VERIFICATION & ADOPTION

Muzik411 Studios LLC
Website: https://muzik411studios.com
Prepared: November 9, 2026 • **Review draft - effective upon publication after verification**

1. Who we are and how to contact us

Muzik411 Studios LLC (the “Studio,” “we,” “us”) operates recording-studio services, facility bookings, memberships, and related customer support. This policy describes personal information handled through our website, booking and payment services, communications, and studio operations.

For privacy questions or requests, email **admin@muzik411studios.com** or call **(808) 913-7015**. Studio/service address: **130 East Providencia Avenue, Burbank, CA 91502, United States**. Contact us before mailing sensitive documents or visiting without a reservation.

2. Information collected and sources

Depending on your interaction with us, information may include:

• **Contact and account information:** name, email, phone, billing/contact address, business name, account identifiers, and account preferences, supplied by you or an authorized booking organizer.

• **Booking and membership information:** room, date, time, duration, booking holder, selected engineer, membership arrangement, renewal date, usage, cancellations, credits, and payment allocations.

• **Transaction information:** amounts, invoices, payment/refund status, transaction identifiers, and limited payment-method information supplied by payment providers. Enter payment credentials only in the authorized payment interface; do not email full card details or security codes.

• **Communications and submitted material:** inquiries, support correspondence, booking instructions, and files or content you choose to provide. Do not submit unnecessary sensitive information or another person’s information without authority.

• **Technical information:** IP address, browser/device information, timestamps, pages accessed, referring links, errors, security events, and cookie or similar identifiers generated by the website and its service providers.

• **Program onboarding information:** identity, professional, contractual, and tax information where necessary for an engineer or other business relationship. Such records should be collected through designated channels, not general public booking fields.

• **Facility security information:** access events and camera footage where surveillance is operated and disclosed. Security recording is separate from session recordings and promotional media.

We receive information directly from you, people authorized to book for you, the devices used to access our services, and booking/payment providers handling your transactions.

3. Uses

We use information to answer inquiries; manage reservations, facility access and memberships; identify the responsible payer/engineer; process authorized charges, refunds and credits; maintain usage and financial records; communicate confirmations and service changes; address disputes and safety incidents; prevent fraud and misuse; maintain and improve the website; and comply with legal obligations. Marketing communications, where sent, are subject to applicable consent and opt-out requirements. Providing information for a booking does not itself authorize unrelated promotional use of your image or recordings.

4. Disclosures and service providers

Information needed for a service may be disclosed electronically through secure provider interfaces, account access, integrations, or communications to:

• **AllBooked/Skedda:** booking, account, membership and scheduling administration.

• **Stripe and relevant payment networks/providers:** payment processing, saved-payment authorization where separately obtained, fraud prevention, disputes, refunds and required financial reporting. Their independent activities are governed by their own privacy notices: https://stripe.com/privacy and https://www.skedda.com/privacy-policy.

• **Hosting, IT/security, email and administrative providers:** information necessary to operate and support the services.

• **Assigned staff and participating engineers:** information needed to arrange or perform the relevant service. Independent engineers may separately control information you provide directly to them.

• **Professional advisers, authorities and other parties:** where reasonably necessary for accounting/legal advice, legal compliance, protection of rights and safety, or a lawful business transfer subject to appropriate protections and notice where required.

A private calendar display does not make the booking anonymous to Studio administrators, payment providers, or other authorized service personnel. Do not place confidential artist/client information in publicly visible titles.

5. Cookies, tracking and advertising

Essential cookies and similar technology may support account sessions, security, preferences and embedded booking/payment functions. Third-party embeds may collect technical information and may recognize a browser across visits or other services under their own settings and policies. Analytics or advertising tools, if enabled, can also collect identifiers and browsing events over time and across websites.

You can manage cookies in your browser; blocking essential cookies may affect booking or payment features. Legacy “Do Not Track” browser signals are not a substitute for cookie controls, and this draft does not represent that the website currently implements an automated DNT response. Where applicable law requires recognition of an opt-out preference signal such as Global Privacy Control, the Studio must configure and honor that signal for covered processing.

Some disclosures through advertising technology can legally constitute a “sale” or “sharing,” even without payment. Contact us to request that your information not be used for cross-context advertising. Any applicable on-site opt-out controls and disclosure of actual advertising practices must match the deployed website; publication of this policy alone does not implement those controls.

6. Choices and privacy requests

Email admin@muzik411studios.com to request access to, correction of, or deletion of your information, or to ask about disclosures and applicable opt-out rights. Identify your request and the account/booking involved without sending full payment credentials or unnecessary identification. We may reasonably verify identity and authority. Some records must be retained for financial, legal, security or dispute purposes. We respond under the rights, exceptions and deadlines applicable to the request; we do not assume every provision of the California Consumer Privacy Act applies to every business or request. Where applicable, authorized-agent requests, appeals and nondiscrimination protections will be honored.

Use any unsubscribe instructions in marketing emails or contact us to stop marketing. Transactional notices may still be necessary. Revoking future saved-payment authorization is separate from cancelling a membership and does not erase valid existing obligations; contact us to address both.

7. Retention and security

Retention depends on the information’s purpose: account/service administration, accounting and tax duties, security needs, contracts, disputes and applicable limitation periods. Information should not be kept longer than reasonably needed for these purposes. Specific deletion, backup and camera-retention practices must reflect the Studio’s operational schedule.

We use reasonable administrative, technical and physical safeguards appropriate to the information, including restricted authorized access and reputable booking/payment providers. No system is perfectly secure. Use HTTPS payment pages, protect your credentials, and

promptly report suspected unauthorized access. This policy does not certify a particular security audit or promise absolute security.

8. Children, recordings and external services

Our online booking and membership services are intended for adults. A parent/guardian or authorized adult must arrange any approved participation by a minor. We do not knowingly solicit personal information online from children under 13; contact us if you believe such information was provided.

Studio rental does not automatically transfer ownership of music or footage. Promotional use requires appropriate permission. Camera notices and any legally required consent to record confidential communications must be provided separately; this policy is not blanket audio-recording consent.

Third-party websites, embedded services and independent engineers have their own practices. Information may be handled in the United States and other locations where relevant providers operate, subject to applicable law.

9. Changes

When this policy changes, we update its effective/revision date and provide additional notice where required. Materially different uses of previously collected information require any notice or consent mandated by law. You may contact us to review or correct information as described above.