

Terms of Service

MUZIK411 STUDIOS LLC

muzik411studios.com | Prepared November 9, 2026

REVIEW DRAFT / EFFECTIVE AFTER VERIFICATION & ADOPTION

Muzik411 Studios LLC
Website: https://muzik411studios.com
Prepared: November 9, 2026 • **Review draft - effective upon publication and valid acceptance**

1. Operator, scope and acceptance

These terms govern the website and Studio-sold facility bookings and services offered by Muzik411 Studios LLC (“Studio,” “we,” “us”). Contact **admin@muzik411studios.com** or **(808) 913-7015**. Studio/service address: **130 East Providencia Avenue, Burbank, CA 91502, United States**.

Review these terms and the checkout disclosures before booking or paying. A purchase requires affirmative acceptance where presented. Mere browsing does not authorize charges, renewals, use of your likeness, or waiver of statutory rights. A separately signed membership, PAYG, event or service agreement controls its specific subject matter where it expressly differs, subject to mandatory law. These website terms do not retroactively amend an existing signed agreement.

2. Services, eligibility and reservations

Services may include room access, recording/engineering packages and approved memberships. Each offer identifies what is included, the provider, duration and price. Room rental alone does not include an engineer unless expressly stated. Independent engineers may contract and charge separately for their services; obtain their terms directly.

The booking organizer must be at least 18 and authorized to make the reservation and provide attendee information. Approved minor attendance requires an authorized adult and any necessary guardian consent. Availability is established by the approved Studio calendar. A payment receipt alone does not resolve an unavailable or conflicting reservation. The Studio must verify the approved reservation and required payment before confirming access.

The normal minimum reservation is two hours. Sessions are limited to four occupants unless management approves a different lawful capacity. Events, writer camps, filming crews and other special uses require advance written approval. Access outside ordinary staffed hours requires separate authorization; no reservation guarantees unrestricted 24-hour access.

3. Prices, payments and delivery of services

Prices are in **USD**. The purchase screen must disclose the complete applicable price, mandatory fees, permitted taxes, payment timing and service details before acceptance. Prices and promotional offers are subject to their disclosed terms; changes do not retroactively alter an accepted booking.

Standard reservations require a 50% advance payment unless checkout discloses a different amount, including full upfront payment. The balance is due at the time disclosed before purchase. Advance payments apply toward the price and are not automatically nonrefundable

penalties. Approved PAYG bookings require the full applicable studio payment before confirmation, after valid credit or membership coverage.

Services are delivered at the reserved location and time or by any separately agreed remote-delivery arrangement. There is no physical shipping for room reservations or memberships. Use the authorized checkout or invoice link. Pending/failed payments and unpaid draft invoices are not completed payments. Saved-payment charges require separate valid authorization; these terms alone are not that authorization.

4. Booking cancellations, refunds and credits

Submit cancellation requests through the available booking cancellation function or email admin@muzik411studios.com with the booking identifier and date/time. If the platform locks paid bookings, email the Studio to request cancellation. Timing is measured from receipt of the request, not when staff later process it, using the reservation's local Pacific time.

At least two hours before the scheduled start-including exactly two hours: the eligible booking payment is refunded to the original payment method, less only actual nonrecoverable Stripe processing fees attributable to that payment, where the deduction was disclosed before payment and is permitted by law and payment-network rules. The retained fee must be itemized; no assumed percentage, duplicate fee or Studio application/platform fee may be disguised as a Stripe processing fee. Applicable Studio application/platform fees are reversed with the refunded transaction. If a fee cannot be substantiated, it must not be guessed. Mandatory refund rights prevail.

Less than two hours before the scheduled start: the eligible booking payment becomes non-expiring Studio booking credit instead of a cash refund, subject to mandatory refund rights. Issuing credit does not incur a second processing fee. Separately itemized processing fees and amounts already refunded or credited are excluded from duplicate credit. Contact support to redeem or check a credit. Credit is not both refunded and redeemed, and is not redeemable for cash except where required by law.

All cancelled reservations count as zero hours toward the membership's 20-hour allocation. Restore covered hours and recalculate the affected allocation; actual completed studio use remains recorded. Cancelling a booking covered by a paid membership does not by itself refund the separate monthly membership fee.

Timely rescheduling may transfer the payment to an available agreed replacement booking instead of a refund, with the payer's consent. No duplicate refund/credit is created. If the Studio cancels or cannot provide the booked service, offer the applicable refund or an alternative the customer agrees to; customer-cancellation fee deductions do not automatically apply to a Studio-caused cancellation. Refund posting time depends on the processor and financial institution; support can provide status. Statutory rights are preserved.

5. Late arrival, no-shows and additional time

Late arrival does not extend the reserved end time. Arrival more than 30 minutes after the scheduled start without approved arrangements may be treated as a no-show and the remaining time may be released. This provision does not create a new forfeiture or penalty. Any separate no-show charge must have been lawfully disclosed and accepted. A no-show recorded as a cancelled reservation counts as zero membership hours; completed use is treated separately.

Extensions require available time and Studio approval. Approved time beyond the reservation is billed in full-hour increments at the disclosed rate: any fraction of an additional hour is one additional hour. Obtain the applicable quote before extending.

6. Preferred Engineer membership

Membership is a separate approved business arrangement, not employment, a promise of clients, or a guarantee of earnings. In-house W-2 engineers are excluded from this membership payment program.

The standard fee is **$250 per individual monthly cycle**, including up to **20 eligible studio hours** subject to availability. Twenty hours is an allocation, not a requirement to work or book 20 hours. Unused included hours expire at cycle end unless otherwise agreed. Overage is **$15 per hour** under the disclosed increment policy. Included hours are not charged a second facility fee. Engineering services and approved events may be separately priced.

The activation date, renewal anniversary, last-day-of-month convention where needed, and cancellation procedure must be disclosed in the accepted membership agreement. Full upfront membership pays $250 before activation and, if separately authorized to renew automatically, $250 for each new monthly cycle. No automatic renewal is activated merely by publishing these terms.

7. Limited-slot Pay As You Go (PAYG)

PAYG is a special accommodation available only in limited slots with written Studio approval. An application, signed form or partial payment alone does not guarantee a slot. **Every approved upfront amount below $250-including $0-is PAYG.** Only full $250 upfront payment is the fully prepaid option.

While the cycle minimum remains unpaid, eligible bookings require **$12.50 per hour before confirmation**, capped at the unpaid part of that cycle’s $250 minimum. Partial upfront payments reduce the minimum but do not create a free block of bookings while a minimum balance remains. Once the $250 is satisfied, remaining eligible hours within the original 20-hour allocation are covered; no additional 20 hours are created. Time beyond that allocation is $15 per hour. A booking crossing the boundary must separate membership and overage amounts.

Partial upfront payment greater than $0 and below $250: the remaining cycle minimum is due within **17 calendar days after conditional activation**, unless a signed exception applies.

Booking payments reduce that remainder once each. The member must pay any remaining amount by day 17 even without further bookings. The monthly renewal rule does not extend this deadline. Separate renewal authorization does not itself authorize an automatic day-17 debit.

No upfront payment ($0): there is **no 17-day payment window**. The member pays the applicable $12.50-per-hour amount at each booking until the cycle minimum is satisfied, with any unpaid cycle minimum due at the individual renewal date.

With separately accepted saved-payment authorization, the unpaid minimum for the cycle just ended is collected at that member's renewal anniversary: the greater of $0 and $250 minus valid membership principal payments and eligible credits allocated to that cycle, after refunds and reversals. Overage, processing fees, engineering fees and taxes do not satisfy the $250 minimum. Do not count a payment or credit twice. A refunded membership portion is removed from principal paid; a retained processing fee does not replace it. Credits involving a closed cycle require reconciliation before further collection.

A fully satisfied minimum produces no additional minimum collection. **PAYG does not automatically charge another $250 upfront for the new cycle.** A statement and receipt identify the charge. Failed or authentication-required payments remain unpaid until verified; retries must not create duplicate charges. Contact support about access restrictions, payment authorization or an unresolved balance.

8. Membership cancellation and renewal consent

Booking cancellation and membership cancellation are different requests. Email admin@muzik411studios.com to cancel membership or use any enabled account cancellation function. Identify the member and requested cancellation; no phone call is required solely because enrollment was online. The signed business membership agreement may specify 30 days' termination notice, but this does not override mandatory consumer rights to cancel automatic renewal promptly and online where applicable. Cancellation does not eliminate a valid balance already accrued, and must not create an undisclosed new-cycle charge.

Before any recurring or off-session collection is activated, obtain separate affirmative consent to the amount/formula, frequency and timing; provide a retainable acknowledgment, accessible cancellation method and legally required reminders/notices. Material changes require appropriate notice and acceptance. Stopping a future authorization does not erase an existing obligation; request both membership cancellation and payment-authorization changes when intended.

9. Conduct, equipment and safety

Use equipment only as authorized. No credential sharing, unauthorized subletting, illegal activity, harassment, unsafe conduct, tampering with security systems or unapproved guests. Report damage or malfunction promptly. Liability for damage must be supported by evidence, the relevant agreement and applicable law; no arbitrary automatic card charge is authorized. Access may be restricted for serious safety/security violations, subject to applicable contractual and customer remedies.

10. Intellectual property, privacy and recordings

You retain rights in your recordings and content subject to your separate agreements and third-party rights. Facility use alone does not transfer copyright or grant promotional rights to the Studio. You are responsible for permissions needed for submitted or recorded material. Independent engineers' rights are governed by their agreements.

Security cameras and access controls may be used where appropriately disclosed. Separate notices and any required consent apply; acceptance of these terms is not blanket permission to record confidential audio. Publicity, photography and promotional use require appropriate rights and permissions. Review the Studio Privacy Policy. Private booking display settings do not make transaction or administrative records anonymous.

11. Website use, service issues and legal rights

Do not misuse the website, interfere with systems, impersonate others or submit unlawful content. Third-party booking/payment services have their own applicable terms. Contact support promptly about errors, duplicate charges, service failures or disputes, providing the booking/invoice identifier without full card information.

Services are provided subject to the express booking commitments and nonwaivable law. Nothing excludes liability that cannot lawfully be excluded, including applicable liability for fraud, willful misconduct, gross negligence or statutory violations. These terms do not impose mandatory arbitration, waive chargeback rights or require blanket indemnification. California law governs subject to mandatory protections and jurisdiction rules. Any unenforceable provision is limited or severed as required without eliminating other valid provisions.

12. Updates and contact

Changes apply prospectively after appropriate notice and acceptance where required. We will not treat website publication as acceptance of new payment obligations for an existing customer. Questions, cancellation requests, privacy requests and complaints: **admin@muzik411studios.com • (808) 913-7015**.